APPENDIX D

Resources

Following are some resources that may be helpful to your organization in implementing or conforming to the CARF standards. Resources are organized by topic and may be relevant to multiple standards.

CARF does not endorse or expect the use of any specific products, companies, or resources. Resources listed are not inclusive of all resources available on a topic and are provided as guidance only.

Resources include references to websites, organizations, and publications. When available, links are provided. Some websites contain multiple helpful resources.

Resources and links may change or be updated periodically. Please visit the CARF website www.carf.org/resources for current resource listings throughout the year.

If you discover a broken link, or would like to submit a resource you feel may be helpful, please submit your feedback for consideration to documents@carf.org.

Accessibility

- Americans with Disabilities Act, U.S. Department of Justice
  www.ada.gov

- Amputee Coalition, Limb Loss Resource Center, Adaptive Technology

- National Public Website on Assistive Technology
  assistivetech.net

- United States Access Board
  www.access-board.gov/guidelines-and-standards

- Checklist for Readily Achievable Barrier Removal (prepared by Adaptive Environments Center, Inc., and Barrier Free Environments, Inc.)
  www.usdoj.gov/crt/ada/checkweb.htm

An Overview of Canada’s Accessibility Laws: www.essentialaccessibility.com/blog/canadian-accessibility-laws/.

- W3C Web Accessibility Initiative
  www.w3.org/WAI

- Ontario accessibility laws
  www.ontario.ca/page/accessibility-laws
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Assistive technology

CARF does not endorse specific products or companies. The following list provides links to a variety of technology products and services currently available.

- Michigan Disability Rights Coalition, Michigan Assistive Technology Program
  www.mymdrc.org/assistive-tech
- Training Assistive Technology in the Environment (TATE), Center on Brain Injury Research and Training
- Rehabilitation Engineering and Assistive Technology Society of North America (RESNA)
  www.resna.org/about/consumer-and-public-information
- Assistive technology industry associations

Cancer rehabilitation resources

CARF acknowledges and thanks Nicole L. Stout, DPT, CLT-LANA, for her contributions to and assistance with identifying resources for this section.

- M.D. Anderson Center Brief Pain Inventory (BPI)
- M.D. Anderson Center Symptom Inventory (MDASI)
- M.D. Anderson Center Brief Fatigue Inventory (BFI)
- Functional Assessment of Cancer Therapy
  www.facit.org
- Development of Comprehensive Inventory of Functioning-Cancer
  www.ncbi.nlm.nih.gov/pubmed/17510584
- Voice and Upper Airway Disorders Special Interest Group, American Speech-Language-Hearing Association
  www.asha.org/SIG/03
- American Cancer Society
  www.cancer.org
- National Cancer Institute
  www.cancer.gov
- National Academies of Sciences, Engineering, and Medicine:
  - [www.nationalacademies.org/hmd/Reports/2005/From-Cancer-Patient-to-
    Cancer-Survivor-Lost-in-Transition.aspx](http://www.nationalacademies.org/hmd/Reports/2005/From-Cancer-Patient-to-
    Cancer-Survivor-Lost-in-Transition.aspx)
  - [www.nap.edu/catalog/18359/delivering-high-quality-cancer-care-charting-
    a-new-course-for](http://www.nap.edu/catalog/18359/delivering-high-quality-cancer-care-charting-
    a-new-course-for)
- Canadian Association of Psychosocial Oncology (CAPO)
  [www.capo.ca](http://www.capo.ca)
- Cancer Care Ontario
  [www.cancercareontario.ca/en](http://www.cancercareontario.ca/en)
- American Society of Clinical Oncology
  [www.asco.org](http://www.asco.org)
- National Comprehensive Cancer Network (NCCN)
  [www.nccn.org](http://www.nccn.org)
- Oncology Nursing Society
  [www.ons.org](http://www.ons.org)
- APTA Oncology
  [www.oncologypt.org](http://www.oncologypt.org)
- Wiley Online Library:
  - CA: A Cancer Journal for Clinicians
  - Cancer
  - European-American Dialogues on Cancer Survivorship: Current Perspectives and Emerging Issues
  - A Prospective Surveillance Model for Physical Rehabilitation of Women with Breast Cancer
- Livestrong
  [www.livestrong.org](http://www.livestrong.org)
- Cancer Rehabilitation Networking Group—An interdisciplinary cancer rehabilitation network, American Congress of Rehabilitation Medicine
  [www.acrm.org/acrm-communities/cancer](http://www.acrm.org/acrm-communities/cancer)
- American Occupational Therapy Association Cancer EBP Systematic Reviews & Research
  [www.aota.org/Practice/Rehabilitation-Disability/Evidence-Based/EBP-Cancer.aspx](http://www.aota.org/Practice/Rehabilitation-Disability/Evidence-Based/EBP-Cancer.aspx)
- Centers for Medicare and Medicaid Innovation (CMMI) Oncology Care Model
  [https://innovation.cms.gov/initiatives/oncology-care/](https://innovation.cms.gov/initiatives/oncology-care/)
- American College of Surgeons Commission on Cancer
- American College of Surgeons Cancer Programs
  [www.facs.org/quality-programs/cancer](http://www.facs.org/quality-programs/cancer)
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- American Association for Cancer Research (AACR)
  www.aacr.org
- Cancer.net—Patient information from the American Society for Clinical Oncology
  www.cancer.net
- National Hospice and Palliative Care Organization
  www.nhpco.org
- National Cancer Institute Designated Cancer Centers
  www.cancer.gov/research/nci-role/cancer-centers
- Association of Community Cancer Centers
  www.accc-cancer.org
- Archives of Physical Medicine and Rehabilitation—Toward a National Initiative in Cancer Rehabilitation: Recommendations from a Subject Matter Expert Group

Clinical trials

- Registry and results database of clinical studies, U.S. National Institutes of Health
  www.clinicaltrials.gov
- Stroke Trials Registry, Internet Stroke Center
- CenterWatch Clinical Trials
  www.centerwatch.com
- National Cancer Institute Clinical Trials
  www.cancer.gov/about-cancer/treatment/clinical-trials
- Clinical Trial Resources, American Society of Clinical Oncology
  www.asco.org/search/site/clinical%20trials
- National Cancer Institute Community Oncology Research Program
  www.ncorp.cancer.gov/about/
- Patient Advocate Foundation
  www.patientadvocate.org

Complementary health approaches

- National Center for Complementary and Integrative Health (NCCIH)
  nccih.nih.gov
- NCCIH Clinical Digest for Health Professionals: Mind and Body Approaches for Chronic Pain
  https://nccih.nih.gov/health/providers/digest/ChronicPain-mindandbody
  This issue summarizes current scientific research about mind and body approaches for chronic pain, including fibromyalgia, headache, osteoarthritis, and low-back pain and includes information for clinicians and people living with chronic pain, such as clinical guidelines, condition descriptions, summaries of current research, and information on clinical trials.
- National Cancer Institute Pain Control: Support for People with Cancer
  www.cancer.gov/publications/patient-education/pain-control
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- National Cancer Institute: Complementary and Alternative Medicine
  www.cancer.gov/about-cancer/treatment/cam
- National Institutes of Health Office of Dietary Supplements
  ods.od.nih.gov
- MedlinePlus Herbs and Supplements
  www.nlm.nih.gov/medlineplus/druginfo/herb_All.html
- American Cancer Society Complementary and Alternative Medicine
  www.cancer.org/treatment/treatmentsandsideeffects/complementaryand-
  alternativemedicine/index
- US Food and Drug Administration Dietary Supplements
  www.fda.gov/food/dietarysupplements
- Mayo Clinic Integrative Medicine
  www.mayoclinic.org/healthy-lifestyle/consumer-health/in-depth/alternative-
  medicine/art-20045267

Conceptual framework and terminology for the standards

- World Health Organization
  www.who.int
- Towards a Common Language for Functioning, Disability, and Health
  www.who.int/classifications/icf/training/icfbeginnersguide.pdf

Corporate compliance

- Office of Inspector General, U.S. Department of Health and Human Services:
  - http://oig.hhs.gov
  - Health Care Fraud Prevention and Enforcement Actions Team (HEAT),
    comparison of anti-kickback statute and Stark Law
    https://oig.hhs.gov/compliance/provider-compliance-training/files/
    StarkandAKSChartHandout508.pdf
  - http://exclusions.oig.hhs.gov/
- System for Award Management (exclusion):
  www.sam.gov/SAM
- Centers for Medicare and Medicaid Services (CMS):
  - Regulations and guidance
  - Outreach and education
    www.cms.gov/Outreach-and-Education/Outreach-and-Education.html
- Federal Register (final rulings for regulations)
  www.federalregister.gov
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- U.S. Department of Health and Human Services, Office for Civil Rights
  www.hhs.gov/ocr/office/index.html
- Health Insurance Portability and Accountability Act (HIPAA)
  www.hhs.gov/hipaa/index.html
- Health Information Technology for Economic and Clinical Health (HITECH) Act
  www.hhs.gov/ocr/privacy/hipaa/administrative/enforcementrule/hitechenforcementifr.html
- U.S. Department of Justice, Civil Right Division, Americans with Disabilities Act (ADA)
  www.ada.gov
- Social Security (Title XIX, grants to states for medical assistance programs)
  www.ssa.gov/OP_Home/ssact/title19/1900.htm

Cultural competency and diversity

- Professional, educational, and advocacy organizations
- Indigenous Cultural Safety Collaborative Learning Series
  www.icscollaborative.com
- The Society for Human Resource Management
  www.shrm.org
- The Seven Dimensions of Culture
  www.mindtools.com/pages/article/seven-dimensions.htm
- National Center for Cultural Competence, Georgetown University
  nccc.georgetown.edu
- Culture, Language and Health Literacy, Health Resources and Services Administration, U.S. Department of Health and Human Services
  www.hrsa.gov/about/organization/bureaus/ohe/health-literacy/culture-language-and-health-literacy
- Think Cultural Health, U.S. Department of Health and Human Services
  www.thinkculturalhealth.hhs.gov
- Centres for Learning, Research & Innovation in Long-Term Care; Supporting Diversity and Inclusion: https://clri-ltc.ca/diversity
- LGBT Cultural Competency, U.S. Department of Health and Human Services
  www.hhs.gov/programs/topic-sites/lgbt/enhanced-resources/competency-training/index.html
- Human Rights Campaign
  www.hrc.org/resources
- National Healthcare Quality and Disparities Reports
  www.ahrq.gov/research/findings/nhqrdr/index.html
- Association of American Medical Colleges—Tool for Assessing Cultural Competence Training (TACCT):
  - www.aamc.org/initiatives/tacct/
Education for persons served, families/support systems, and caregivers

- Find Good Health Information, Medical Library Association
  www.mlanet.org/resources/userguide.html
- National Resource Directory
  https://nrd.gov/
- American Stroke Association Patient-Focused Rehabilitation and Recovery Resources
- Next Step in Care
  www.nextstepincare.org
- Toolkit: Medication Management, Next Step in Care
  www.nextstepincare.org/providers/toolkit/medication/
- Stroke Connection Magazine, American Stroke Association
  www.stroke.org/stroke-resources/strokesmart-magazine
- Facing Forward: Life After Cancer Treatment
- Limb Loss Resource Center, Amputee Coalition
  www.amputee-coalition.org/limb-loss-resource-center
- Brain Injury Association of America
  www.biausa.org/brain-injury/community
- Personal Care Manuals and Guides, Shepherd Center
  www.shepherd.org/resources/ebooks
  - Personal Care Manual: Education—The Key to Independence (Spinal Cord Injury)
  - Brain Injury: A Guide for Caregivers
  - Living with Stroke: Strategies to Live A Healthy Life
  - How to Successfully Hire and Manage a Personal Care Assistant for People with Spinal Cord Injury
- Heads up, Centers for Disease Control and Prevention
  www.cdc.gov/headsup/index.html
- Sexuality after Spinal Cord Injury
  www.sexualitysci.org
- New England SCI Toolkit
  www.bu.edu/nerscic/resources/new-england-sci-toolkit/
- Facing Disability for families facing spinal cord injuries
  www.facingdisability.com
- Paralyzed Veterans of America Clinical Practice Guidelines & Consumer Guides
  www.pva.org/research-resources/publications/
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- Things to know about Aging and Spinal Cord Injury
- National Limb Loss Resource Center
  www.amputee-coalition.org/limb-loss-resource-center/

Emergency preparedness education for persons served and other stakeholders

- Prepare My Family for a Disaster, U.S. Department of Homeland Security
  www.dhs.gov/how-do-i/prepare-my-family-disaster
- Occupational Safety and Health Administration, U.S. Department of Labor
  www.osha.gov/SLTC/emergencypreparedness/index.html
- Office of Disability Employment Policy, U.S. Department of Labor
  www.dol.gov/odep/topics/EmergencyPreparedness.htm
- Disaster Resources for People with Disabilities and Others with Access and
  Functional Needs, Emergency Managers & Planners & Disability-focused
  Organizations, June Isaacson Kailes
  www.jik.com/disaster.html
- Disaster Preparedness for People with Disabilities:
  www.ilru.org/projects/disability911
- Disastersrus Disability Preparedness
  http://www.disastersrus.org/MyDisasters/disability/
  disability_preparedness.htm
- When Disaster Strikes-A Pocket Survival Guide, Amputee Coalition of America
  www.amputee-coalition.org/resources/when-disaster-strikes
- Emergency Preparedness, Amputee Coalition of America
  www.amputee-coalition.org/limb-loss-resource-center/resources-filtered/
  resources-by-topic/emergency-preparedness
- Research and Training Center on Independent Living, Emergency Preparedness
  www.rtcil.org/emergencypreparedness
- Department of Homeland Security
  www.ready.gov
  www.listo.gov (Spanish)
- Disability Prepared; Exchanging best practices in disaster planning for
  people with disability
  www.disabilityprepared.ku.edu/~lsiprepared/bestpractice/shelter.shtml
- Disasters Happen—Communicate and Be Prepared
  https://naricspotlight.wordpress.com/2016/09/05/disasters-happen-
  communicate-and-be-prepared
- Apps for enhancing wireless emergency alert (WEA) access
  www.wirelessrrc.org/sites/default/files/publications/
  appsforenhancingweaaccess2017.pdf
- National Resource Center on Advancing Emergency Preparedness for
  Culturally Diverse Communities, National Resource Center
  www.diversitypreparedness.org
The International Red Cross and Red Crescent Movement
www.icrc.org/en/who-we-are/movement

Public Safety Canada
www.publicsafety.gc.ca

Canadian Red Cross
www.redcross.ca

Get Prepared
www.getprepared.gc.ca

Emergency preparedness, planning, and procedures

- Federal and state/provincial/territorial regulations
- City/municipal and county disaster preparedness groups
- Local Red Cross associations
  www.redcross.org
- Developing and Maintaining Emergency Operations Plans, Federal Emergency Management Agency (FEMA)
  www.fema.gov/media-library/assets/documents/25975?id=5697
- Capacity-Building Toolkit for including Aging & Disability Networks in Emergency Planning:
- An ADA Guide for Local Governments, U.S. Department of Justice
  www.ada.gov/emergencyprepguide.htm
- Emergency Preparedness and Response, Occupational Safety and Health Administration, U.S. Department of Labor
  www.osha.gov/SLTC/emergencypreparedness/index.html
- Emergency Preparedness, Office of Disability Employment Policy, U.S. Department of Labor
  www.dol.gov/odep/topics/EmergencyPreparedness.htm
- Checklist for Integrating People with Disabilities and Others with Access and Functional Needs into Emergency Preparedness, Planning, Response & Recovery, Harris Family Center for Disability and Health Policy, June Isaacson Kailes
  www.jik.com/plancklst.pdf
- Disaster Resources for People with Disabilities and Others with Access and Functional Needs, Emergency Managers & Planners & Disability-focused Organizations, June Isaacson Kailes
  www.jik.com/disaster.html
- Disaster Preparedness for People with Disabilities:
  www.ilru.org/projects/disability911
- Capacity-Building Toolkit for including Aging & Disability Networks in Emergency Planning
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- Emergency Preparedness, Amputee Coalition of America
- Public Health Emergency planning for users of electricity powered medical and assistive devices
  www.phe.gov/empowermap/Pages/default.aspx
- Public Health Emergency planning for active-shooter incidents
- Homeland Security Active Shooter Preparedness
  https://search.dhs.gov/search?query=active+shooter&affiliate=dhs
- Tips for Retaining and Caring for Staff after a Disaster
- After the Disaster: Recovery
  https://naricspotlight.wordpress.com/2017/08/28/after-the-disaster-recovery/
- Disaster Recovery Information Exchange
  www.drie.org
- Public Safety Canada
  www.publicsafety.gc.ca
- Canadian Red Cross
  www.redcross.ca

Evidence-based practice and research

- Professional associations
- National Rehabilitation Information Center
  www.naric.com
- American Physical Therapy Association Evidence-Based Practice Resources
  www.apta.org/EvidenceResearch/
- American Speech-Language-Hearing Association Practice Portal
  www.asha.org/Practice-Portal
- American Occupational Therapy Association Rehabilitation & Disability Evidence-Based Practice Resources
  www.aota.org/Practice/Rehabilitation-Disability/Evidence-Based.aspx
- Centers for Disease Control and Prevention:
  - www.cdc.gov/TraumaticBrainInjury
  - www.cdc.gov/Stroke
- Center on Knowledge Translation for Disability and Rehabilitation Research
  www.ktdrr.org
- Rehabilitation Research and Development Service, U.S. Department of Veterans Affairs
  www.rehab.research.va.gov
Center for International Rehabilitation Research Information and Exchange
www.cirrie.buffalo.edu

National Institute for Health and Care Excellence
www.nice.org.uk/guidance

U.S. National Library of Medicine, National Institutes of Health
www.ncbi.nlm.nih.gov/pubmed/

Guidelines and Measures, Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services
www.guide line.gov

Clinical Search Engine, Trip
www.tripdatabase.com

Common Data Elements, NINDS, National Institute of Health (NIH)
www.commondataelements.ninds.nih.gov

Evidence Based Practice, American Congress of Rehabilitation Medicine
www.acrm.org/resources

American Heart Association
www.heart.org/HEARTORG/HealthcareResearch/Healthcare-Research_UCM_001093_SubHomePage.jsp

American Diabetes Association
www.diabetes.org/research

Evidence-Based Review of Stroke Rehabilitation, Canadian Partnership for Stroke Recovery
www.ebrsr.com

Practice Resources, Academy of Neurologic Physical Therapy
http://www.neuropt.org/professional-resources/evidence-based-neurologic-practice

Advances in Clinical Neuroscience and Rehabilitation (ACNR)
www.acnr.co.uk

Quality of Life in Neurological Disorders measurement system
www.healthmeasures.net/explore-measurement-systems/neuro-qol

Federal Interagency Traumatic Brain Injury Research database (FITBIR), National Institutes of Health (NIH)
https://fitbir.nih.gov

The Center for Outcome Measurement in Brain Injury (COMBI)
www.tbims.org/combi

Report of the Guideline Development, Dissemination, and Implementation Subcommittee of the American Academy of Neurology; the American Congress of Rehabilitation Medicine; and the National Institute on Disability, Independent Living, and Rehabilitation Research
www.archives-pmr.org/article/S0003-9993(18)30446-5/fulltext

Minimum Competency Recommendations for Programs That Provide Rehabilitation Services for Persons With Disorders of Consciousness: A Position Statement of the American Congress of Rehabilitation Medicine and the National Institute on Disability, Independent Living and Rehabilitation Research Traumatic Brain Injury Model Systems
www.archives-pmr.org/article/S0003-9993(20)30093-9/fulltext
- ACRM Cognitive Rehabilitation Manual; Translating Evidence-Based Recommendations into Practice: https://acrm.org/publications/cognitive-rehab-manual
- elearnSCI, International Spinal Cord Society  
  www.elearnsci.org
- Spinal Cord Injury Rehabilitation Evidence (SCIRE)  
  www.scireproject.com
- Spinal Cord Outcomes Partnership Endeavor  
  http://scope-sci.org
- International Campaign for Cures of Spinal Cord Injury Paralysis (ICCP)  
  www.spinal-research.org
- Aging with a Traumatic Brain Injury:  
  - TBI in Older Adults: A Growing Epidemic  
    www.psychiatrictimes.com/special-reports/tbi-older-adults-growing-epidemic
  - Anxiety and Posttraumatic Stress Disorder among Medicare Beneficiaries after Traumatic Brain Injury  
    www.ncbi.nlm.nih.gov/pubmed/28476057
  - Dementia risk after traumatic brain injury vs nonbrain trauma: the role of age and severity  
    www.ncbi.nlm.nih.gov/pubmed/25347255
  - Traumatic brain injury in older adults: epidemiology, outcomes, and future implications  
    www.ncbi.nlm.nih.gov/pubmed/17038079
  - Frailty syndrome: implications and challenges for health care policy  
- Canadian Agency for Drugs and Technologies in Health  
  https://cadth.ca/evidence-bundles

### Health literacy

- Health Literacy Out Loud  
  www.healthliteracyoutloud.com
- Shirley Ryan AbilityLab Health Literacy  
  www.sralab.org/lifecenter/resources/health-literacy-using-plain-language-health-communications
- Health Literacy, Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services  
  www.ahrq.gov/health-care-information/topics/topic-health-literacy.html
  www.ahrq.gov/topics/health-literacy.html
- Health Literacy and America’s Health Insurance Plans: Laying the Foundation and Beyond

- Center for Plain Language
  www.centerforplainlanguage.org

- Health Literacy, Network of the National Library of Medicine (NNLM)
  nnlm.gov/professional-development/topics/health-literacy

- Health Literacy, Health Resources and Services Administration, U.S. Department of Health and Human Services
  www.hrsa.gov/about/organization/bureaus/ohe/healthliteracy/index.html

- Plain Language Action and Information Network:
  https://plainlanguage.gov/guidelines/

- World Health Organization Principle: Understandable:
  www.who.int/about/communications/understandable/plain-language

- Government of British Columbia Plain Language Guide:
  www2.gov.bc.ca/gov/content/governments/services-for-government/policies-procedures/web-content-development-guides/writing-for-the-web/plain-language-guide

- A Plain Language Checklist for Healthcare Professionals:

- Language Portal of Canada
  www.noslangues-ourlanguages.gc.ca

- Canada Public Health Association
  www.cpha.ca/search/node?keys=health+literacy

- Literacy and Clear Language, Decoda Literacy Solutions
  www.decoda.ca/resources

- ABC Life Literacy Canada
  https://abclifeliteracy.ca

- LiteracyBC
  www.literacybc.ca/PLRC/ResourceCentre.html

### Home care

- National Association for Home Care and Hospice
  www.nahc.org

- Canadian Home Care Association
  www.cdnhomecare.ca

### Infection control

- Centers for Disease Control and Prevention Infection Control
  www.cdc.gov/infectioncontrol/index.html

- Association for Professionals in Infection Control and Epidemiology
  www.apic.org

- Occupational Safety and Health Administration Infectious Diseases
  www.osha.gov/SLTC/healthcarefacilities/infectious_diseases.html
Resources

- Public Health Agency of Canada
  www.phac-aspc.gc.ca
- Infection Prevention and Control Canada
  www.ipac-canada.org
- State/provincial or other jurisdictional departments of health outbreak manuals

Resources specific to hand hygiene include:

- WHO Guidelines on Hand Hygiene in Healthcare
  www.who.int/gpsc/5may/tools/who_guidelines-handhygiene_summary.pdf
- Infection Prevention and You
  http://professionals.site.apic.org
- Centers for Disease Control and Prevention Hand Hygiene in Healthcare Settings
  www.cdc.gov/handhygiene/index.html

Information and communication technologies

- American Telemedicine Association
  www.americantelemed.org
- VA Telehealth Services
  www.telehealth.va.gov
- International Journal of TeleRehabilitation
  telerehab.pitt.edu/ojs/index.php/Telerehab
- U.S. Department of Health and Human Services Health Resources and Services Administration
  www.hrsa.gov/rural-health/telehealth/index.html
- Department of Health and Human Services Centers for Medicare & Medicaid Services Telehealth Services
- Center for Connected Health Policy National Telehealth Policy Resource Center
  http://cchpca.org
- The Canadian Medical Protective Association

Peer support services and training for peer supporters

- Amputee Coalition Certified Peer Visitor (CPV) program
  www.amputee-coalition.org/support-groups-peer-support/certified-peer-visitor-program
- Christopher and Dana Reeve Foundation
  www.christopherreeve.org
- Hanger Clinic Amputee Support Group and Resource Center
  www.hangerclinic.com/new-patient/ampower/Pages/Peer-Support.aspx
- United Spinal Association Peer Mentoring
  https://unitedspinal.org/peer-mentoring
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- Back Up Trust.org
  www.backuptrust.org.uk/mentor
- Spinalpedia
  https://spinalpedia.com
- The Brain Injury Peer Visitor Association
  www.braininjurypeervisitor.org
- Families facing spinal cord injuries
  https://facingdisability.com
- CARF International—Making the shift: Improving SCI outcomes with enhanced person-centered care
  www.carf.org/blogpost.aspx?id=25762&blogid=499

Performance measurement, management, and improvement

- Rehabilitation Measures Database
  www.sralab.org/rehabilitation-measures/database
- Agency for Healthcare Rehabilitation and Quality
  www.ahrq.gov
- American Hospital Association Committee on Performance Improvement
  www.aha.org/about/org/cpi.shtml
- Engaging with Patients and Caregivers about Quality Improvement—A Guide for Health Care Providers
- Health Measures, NIH (National Institute of Health) Toolbox
  www.healthmeasures.net/explore-measurement-systems/nih-toolbox
- The Milbank Quarterly; Well-Being in the Nation: A Living Library of Measures to Drive Multi-Sector Population Health Improvement and Address Social Determinants

Person-centered care

- Person-centred care: from ideas to action, The Health Foundation
- Institute for Patient- and Family-Centered Care
  www.ipfcc.org/about/pfcc.html
- National Center on Advancing Person-Centered Practices and Systems
  https://ncapps.acl.gov
Personal health information systems and tools

CARF does not endorse or expect the use of specific products. The following list provides links to a variety of tools currently available.

- Building Your Care Notebook, National Resource Center For Patient/Family-Centered Medical Home
  https://medicalhomeinfo.aap.org/tools-resources/Pages/For-Families.aspx
- NoMoreClipboard.com
  www.nomoreclipboard.com
- Your Family Member’s Personal Health Record, Next Step in Care
  www.nextstepincare.org/caregiver_home/Personal_Health_Record
- My healthVet, U.S. Department of Veterans Affairs
  www.myhealth.va.gov/mhv-portal-web/home
- Taking Care of Myself: A Guide for When I Leave the Hospital, Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services

Protection and advocacy

- National Disability Rights Network
  www.ndrn.org

Setting Boundaries

- Maintaining Professional Boundaries in Interpersonal Work
- A Nurse’s Guide to Professional Boundaries
  www.ncsbn.org/ProfessionalBoundaries_Complete.pdf
- Setting and Maintaining Professional Boundaries

Skin integrity and wound care

- American Board of Wound Management
  www.abwmcertified.org
- Registered Nurses’ Association of Ontario
  rnao.ca/bpg/guidelines/pressure-injuries
- Evidence-Based Approach to Advanced Wound Care Products
  www.ncbi.nlm.nih.gov/pubmed/26429618
- European Pressure Ulcer Advisory Panel
  www.epuap.org
- National Pressure Injury Advisory Panel
  www.npuap.org
■ Wound, Ostomy and Continence Nurses Society (WOCN)  
www.wocn.org
■ Wounds a Compendium of Clinical Research and Practice  
www.woundsresearch.com/node
■ Wounds International  
www.woundsinternational.com
■ Association for the Advancement of Wound Care  
aawconline.org
■ Braden Scale for Predicting Pressure Sore Risk  
www.bradenscale.com/images/bradenscale.pdf
■ United Spinal Association Skin and Wound Care Resources  
www.unitedspinal.org/disability-products-services/skin-wound-care

Social determinants of health
■ World Health Organization Social Determinants of Health:  
www.who.int/social_determinants/en
■ Healthy People Social Determinants of Health:  
www.healthypeople.gov/2020/topics-objectives/topic/social-determinants-of-health
■ Centers for Disease Control and Prevention Social Determinants of Health: Know What Affects Health:  
www.cdc.gov/socialdeterminants/index.htm
■ Kaiser Family Foundation Beyond Health Care: The Role of Social Determinants in Promoting Health and Health Equity:  
■ Government of Canada Social Determinants of Health And Health Inequalities:  

Social media
■ CDC Social Media Tools, Guidelines & Best Practices, Centers for Disease Control and Prevention  
www.cdc.gov/SocialMedia/Tools/guidelines/?s_cid=tw_eh_78

Suicide prevention training
■ Suicide Prevention Resource Center—Assessing and Managing Suicide Risk  
www.sprc.org/training-institute/amsr
■ LivingWorks SAFETALK  
www.livingworks.net/programs/safetalk
■ QPR Institute  
www.qprinstitute.com
Appendix D. Resources

- LivingWorks ASIST
  www.livingworks.net/programs/asist
- Zero Suicide Toolkit
  http://zerosuicide.sprc.org/toolkit
- American Foundation for Suicide Prevention
  www.afsp.org
- Suicide Awareness Voices of Education
  www.save.org
- The Linehan Institute Behavioral Tech
  https://behavioraltech.org
- OnlineCE
  www.chirocredit.com
- Health Professionals Training in Suicide Assessment, Treatment, and Management

Technology

  www.iso.org/isoiec-27001-information-security.html
- Healthcare Information and Management Systems Society
  www.himss.org/library/healthcare-privacy-security
- National Institute of Standards and Technology (NIST)
  https://csrc.nist.gov/publications/sp
- SysAdmin, Audit, Network, Security (SANS) Institute Information Security Templates
  www.sans.org/security-resources/policies
- National Cybersecurity & Communications Integration Center (NCCIC)
  www.dhs.gov/national-cybersecurity-and-communications-integration-center
- U.S. Department of Health and Human Services CyberSecurity Awareness Training
  www.hhs.gov/sites/default/files/fy18-cybersecurityawarenesstraining.pdf
- Cyber Security Incident Response Guide

Wellness

- International Council on Active Aging
  www.icaa.cc
- National Wellness Institute
  www.nationalwellness.org
Appendix D. Resources

- Healthy Aging and Physical Disability
  http://agerrtc.washington.edu/info/factsheets/exercise
- Model Systems knowledge Translation Center Exercise after SCI
  https://msktc.org/sci/slideshows/exercise-after-sci

Workforce planning

- American Hospital Association: The Imperative for Strategic Workforce Planning and Development: Challenges and Opportunities
- Society for Human Resource Management
  www.shrm.org
- HR Business and Legal Resources
  https://hr.blr.com
- Association for Talent Development
  www.td.org
- O*Net Online
  www.onetonline.org
- U.S. Office of Personnel Management
  www.opm.gov
- Job Bank Employer Resources (Government of Canada)
  www.jobbank.gc.ca/content_pieces-eng.do?cid=3264#HR_needs
- Work in Canada (Government of Canada)
  www.canada.ca/en/immigration-refugees-citizenship/services/work-canada.html